

# 24-HOUR TELEPHONE BANKING SYSTEM • TOLL FREE 877-472-9289

Now you can get account information and transfer funds when it's convenient for you. Call from home, or when you are away from home. Any day! Any Time! All you need is a touch-tone phone, your account numbers and your PIN number.



It's easy and private. Call our Platte Valley Bank 24-Hour Telephone Banking System number: 877-427-9289, which is toll free. When you're connected, just follow the simple directions.

On your first call, you'll need the bank-assigned, 4-digit Personal Identification Number (PIN), which is the last 4 digits of your social security number and, at that time, you will be prompted to change to a Personal Identification Number of your choice. (For example: the 4-digit PIN you use with your ATM or VISA Check Card.) The PIN number CANNOT be the last 4 digits of your social security number.

## SAVINGS ACCOUNTS

- Obtain current balances
- Obtain available balances
- Verify last 6 deposits
- Verify last 6 withdrawals
- Obtain last 6 EFT withdrawals
- Obtain current year-to-date and past year interest information
- Verify last direct deposit

## CHECKING ACCOUNTS AND MONEY MARKET ACCOUNTS

- Obtain current balances
- Obtain available balances
- Verify last 6 checks paid
- Verify specific check
- Obtain last 6 electronic withdrawals
- Verify last 6 deposits
- Obtain current year-to-date and past year interest information
- Verify last direct deposit

*(Money Market accounts are included in the checking account prompts)*

## LOANS

- Verify current balance
  - Verify last payment amount/date
  - Obtain next payment amount/date
  - Obtain current year-to-date and past year interest information
- (You will need Borrower # and Loan #)  
Not available for Revolving Credit*

## CERTIFICATES OF DEPOSIT

- Verify current balance
  - Verify date last interest paid
  - Obtain current year-to-date and past year interest information
  - Obtain next maturity date
- (You will need Customer # and Account #.  
Both numbers are the same as your CD #)*

## INDIVIDUAL RETIREMENT ACCOUNTS (IRAs)

- Verify current balance
- Verify date last interest paid
- Obtain current year-to-date and past year interest information
- Obtain next maturity date

*(You will need Customer # and Account #.  
These numbers may be different)*

### For your convenience...

Place the forms below by your phone and/or in your wallet. Do not write your Personal Identification Number (PIN) on these forms.

### TELEPHONE BANKING SYSTEM After greeting, for information on:

Press 1 Account Information

Press 2 Transfer Funds

Press 3 Change Pin

Press 4 General Information

Press 9 Return to the Main Menu

Press 9 Info to contact customer service representative

**Platte Valley Bank**  
**24-Hour Telephone Banking System**  
**877-472-9289**

Record your account numbers below:

Checking \_\_\_\_\_ Savings \_\_\_\_\_

Checking \_\_\_\_\_ Savings \_\_\_\_\_

Borrower# \_\_\_\_\_ Loan# \_\_\_\_\_

Loan# \_\_\_\_\_ Other \_\_\_\_\_

*To protect your accounts, do not list  
your secret PIN Number on this card.*

# PLATTE VALLEY BANK

**877-472-9289**

**TELEPHONE BANKING TIPS**

- If you make a Telephone Transfer before 5 p.m on a business day, the activity is posted on the same day.
- If you transfer after 5 p.m., or on a week-end or holiday, your activity is posted on the next business day.
- To transfer funds, you must be an owner or co-owner on the 'From' Transfer Account.
- If you have any questions or would like to schedule a personal demonstration, please call the bank, 402-652-3221, during regular business hours.

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Record your account numbers below:

Checking \_\_\_\_\_ Savings \_\_\_\_\_  
 Checking \_\_\_\_\_ Savings \_\_\_\_\_  
 Borrower# \_\_\_\_\_ Loan# \_\_\_\_\_  
 Loan# \_\_\_\_\_ Other \_\_\_\_\_

*To protect your accounts, do not list your secret PIN Number on this card.*

**TELEPHONE BANKING SYSTEM**  
**After greeting, for information on:**

- |  |  |
|--|--|
| <b>Press 1</b> Account Information     | <b>Press 2</b> Transfer Funds                                  |
| <b>Press 3</b> Change Pin              | <b>Press 4</b> General Information                             |
| <b>Press 9</b> Return to the Main Menu | <b>Press 9</b> Info to contact customer service representative |

**FUND TRANSFERS**

**ELECTRONIC FUND TRANSFERS  
YOUR RIGHTS AND RESPONSIBILITIES**

You may access your Platte Valley Bank account by telephone at 877-472-9289 (toll free). Using your personal identification number or (social security number if it is your first call), a touch tone phone, and your account numbers, you may:

- Transfer funds from checking to checking
- Transfer funds from checking to savings
- Transfer funds from savings to checking
- Transfer funds from savings to savings
- Transfer funds from checking to loans
- Transfer funds from savings to loans
- Get information about:
  - the account balance of checking accounts
  - the account balance of savings accounts
  - the account balance of loans

*Please note that Federal transfer limitations apply.*

Transfers from a Money Market or Savings Account to another account or to third parties by preauthorized, automatic, or telephone transfer are limited to six per month with no more than three transfers by check, draft, debit card, or similar order to third parties.

*In order to use the transfer funds option, you must sign up for this service by stopping in or calling Platte Valley Bank 402-652-3221*

**24-Hour Telephone Banking System**



Easy  
Quick  
Convenient

**877-472-9289**

24-Hour access for your banking needs now available at

**PLATTE VALLEY BANK**

606 Main Street • PO Box 500  
North Bend, NE 68649 • 402-652-3221



Serving Our Community Since 1891

Member FDIC